Hiring a water treatment company? Ask these questions first.

Use this list to compare companies on the same basis. This is a directory, not a lead broker: we never sell your contact details. Take this list with you when you request quotes.

1. **[ ] What exactly is included: system type, size and capacity, pre-filter, drain, bypass, and warranty terms?**
   Ask for the exact scope in writing before comparing prices: two quotes only compare if they cover the same work.
2. **[ ] What system do you recommend for my water test results and home size, and why?**
   Ask about the recommended system for your water test results and home size, and why that one.
3. **[ ] What equipment, plumbing work and electrical or drain work is included, and is it new or repaired?**
   Ask what equipment, plumbing and electrical or drain work is included, and whether it is new or repaired.
4. **[ ] Who does the work - your own crew or subcontractors - what is the timeline, and how are testing and startup handled?**
   Ask who comes to your home, how long the job takes, and how testing and startup are handled.
5. **[ ] What does the warranty cover, equipment versus workmanship, for how long, does it transfer to a new owner, and what maintenance does it require?**
   A warranty is only worth what it covers. Ask what it covers, for how long, whether it transfers, and what maintenance it requires.
6. **[ ] Is the price a firm written quote for this exact scope, and what would change it?**
   Ask for the price, the scope and the conditions that would change it in writing before work starts.